

“Jira Research Results”

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Introduction

In the modern software development industry, project management tools are essential to guarantee and improve aspects such as collaboration, transparency, and efficiency throughout the development process. And in this vast world of software, one of the most widely used tools is Jira and Redmine, both designed to help teams track progress, manage issues, and coordinate workflows. While they share the common purpose of facilitating project tracking and issuing management, they differ significantly in terms of interface design, customization, integrations, licensing, and pricing. This report will provide a detailed overview of each platform, exploring their key functionalities, and main characteristics.

What is Jira?

Jira is a proprietary project management and issue-tracking software developed by Atlassian. Originally created in 2002 as a bug and issue tracker for software development teams,

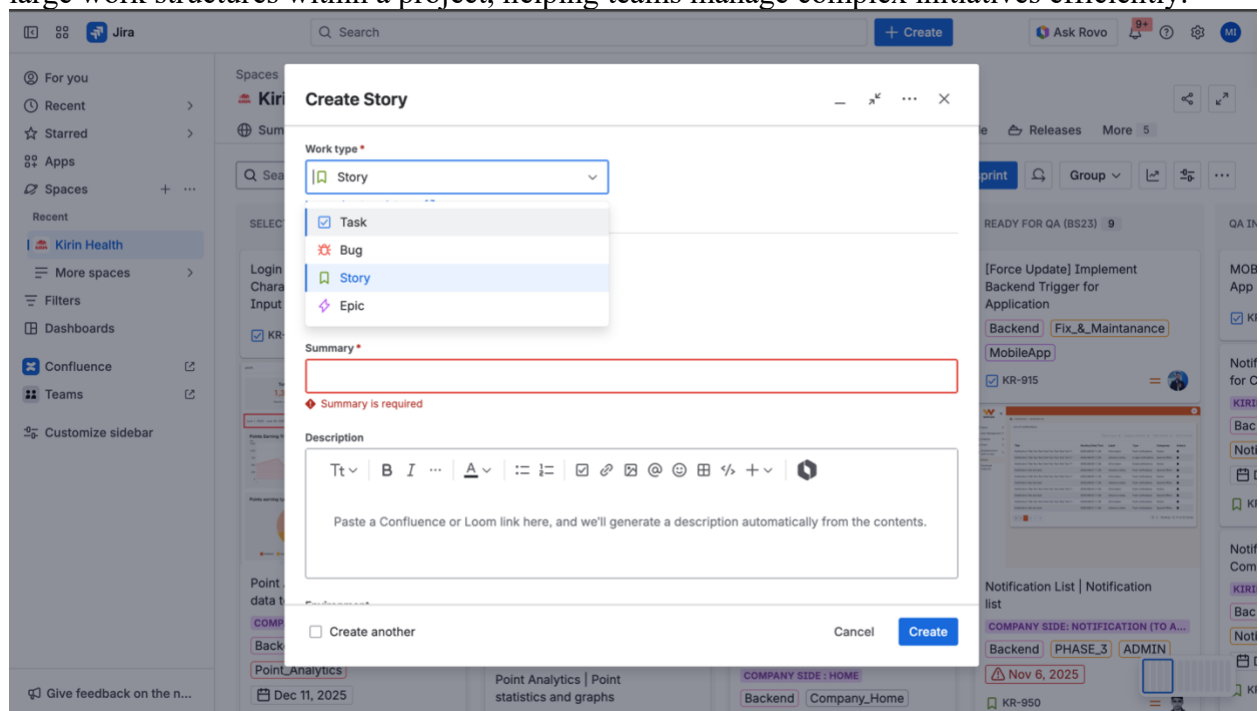
Jira has evolved into a comprehensive platform for agile project management. It supports methodologies such as Scrum, Kanban, and hybrid agile frameworks, making it suitable for both small teams and large enterprises.

Jira is known for its intuitive interface, powerful integration ecosystem, and highly configurable workflows, which allow teams to tailor the system to their specific development processes. It is commonly used in conjunction with other Atlassian tools such as Confluence, Bitbucket, and Trello, forming a cohesive project management environment. Jira is available as a cloud-based service (Jira Cloud) and as a self-managed option (Jira Data Center).

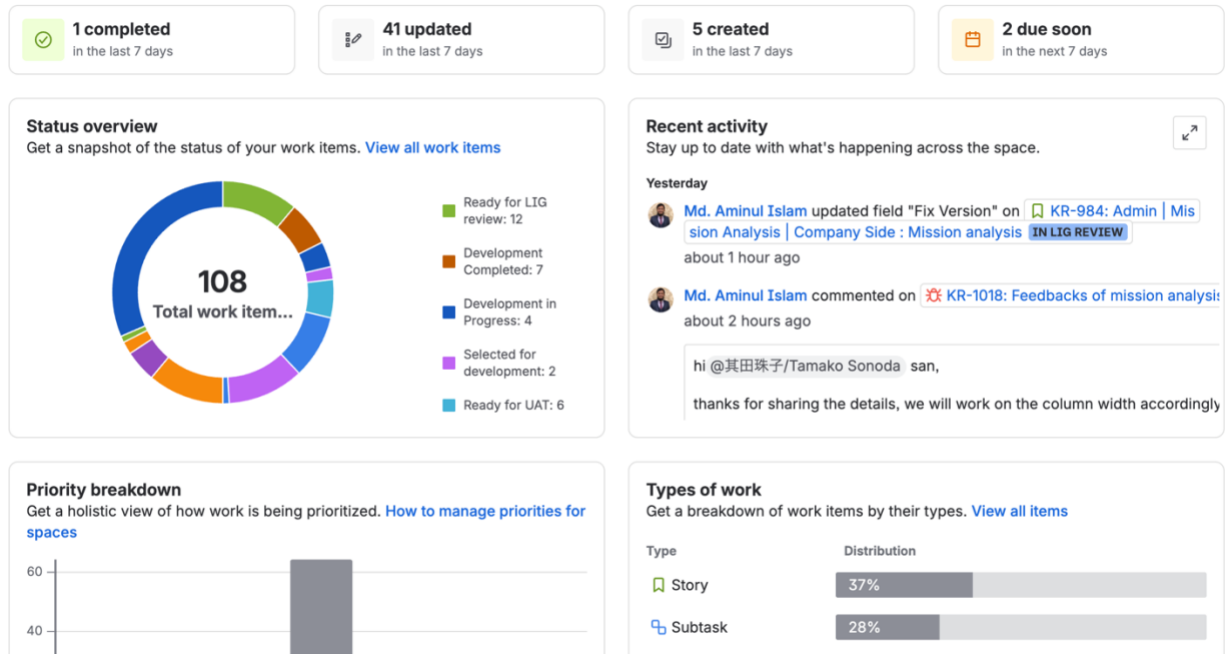
Jira's Functionalities

Project Management Features

- **Create and Manage Projects:** Jira allows you to create new projects with customizable templates (Scrum, Kanban, or Bug Tracking). You can configure project settings, visibility, and team permissions easily.
- **Components & Epics:** Instead of subprojects, Jira uses components and epics to organize large work structures within a project, helping teams manage complex initiatives efficiently.



- **Dashboard:** Displays essential information such as project summary, active sprints, issue statistics, and key performance indicators through widgets and charts.



- **Versions or Releases:** Define versions or releases to group issues and track progress toward milestones or software releases.

Summary Timeline Backlog Board Reports List Forms Development Code Releases More 5						
Q Unreleased Give feedback						
Release versions						
Version	Status	Progress	Start date	Release date	Description	More actions
TEST-Release-BE-3.3.3	UNRELEASED	No work items			Mission analysis fix. [KIRIN Admin]	
TEST-Release-BE-3.3.2	UNRELEASED			November 12, 2025	Mission Analysis fix.	
PROD-Release-APP-3.0.10-132	UNRELEASED					
STG-Release-BE-3.3.0	UNRELEASED			November 14, 2025	Company Side Mission Analytics KIRIN Side Mission Analytics	
TEST-Release-BE-3.Company Side : EL & SL	UNRELEASED			November 28, 2025	Company Side Event List Company Side : Survey list	
STG-Release-BE-3.Company Side : EL & SL	UNRELEASED			December 5, 2025	Company Side Event List Company Side : Survey list	
PROD-Release-BE-3.Company Side : EL & SL	UNRELEASED			December 24, 2025	Company Side Event List Company Side : Survey list	
PROD-Release-BE-3.1.NL [To Ann]	UNRELEASED			December 24, 2025	Company Side: Notification (To App)	

- **Timeline:** The roadmap provides a visual timeline of tasks, sprints, and releases, enabling teams to plan and monitor project timelines effectively.

Status

To-Do ▾

DEVELOPMENT IN PROGRESS

CANCELLED

Summary is required

Description

Tt ▾ | B I ... | A ▾ | :: ≡ | ☑ 🔗 📎 @ 😊 ☒ ⚡ + ▾ | 🏠

Paste a Confluence or Loom link here, and we'll generate a description automatically from the contents.

Environment

☐ Create another

Cancel **Create**

- **Custom Fields:** Add custom fields to capture project-specific information (e.g., client name, estimated cost, or risk level).
- **Priorities:** Set priorities such as Highest, High, Medium, Low, or Lowest to indicate urgency and importance.

Priority

Medium ▾

Highest

High

Low

Lowest

Assignee

[Assign to me](#)

Automatic

Parent

Select parent ▾

Your work type hierarchy determines the work items you can select here.

Start date

- **Ticket Types:** Classify tickets such as Bug, Task, Story, Epic, or Sub-task to fit Agile and standard workflows.

- **Time Tracking:** Track time spent on each issue with built-in timers and generate work logs for reporting or billing.
- **Ticket Linking:** Relate tickets using links such as blocks, is duplicated by, or relates to, ensuring task dependencies are clear.

Collaboration and Communication

- **Confluence Integration (Wiki):** Jira integrates seamlessly with Confluence for maintaining documentation, meeting notes, and project knowledge bases.
- **Comments and Mentions:** Team members can collaborate through comments, mentions, and attachments directly on each issue.

Pro tip: press **M** to comment

- BE: 4h
- QA(App + BE): 8h
- Admin: 16h
- QA (Admin): 4h

- Flow 4:
 - App: 8h
 - BE: 4h
 - QA(App + BE): 8h
 - Admin: 16h
 - QA (Admin): 4h
- Flow 5:
 - App: 2h
 - BE: 4h
 - QA(App + BE): 8h
 - Admin: 16h
 - QA (Admin): 4h

FYI: @Md. Refadul Islam , @Md. Aminul Islam , @Md. Shahidul Islam , @Md. Faisal Ahammed

↩️ 👍 😊 ...

Details

Priority Medium

Assignee Md. Mahfuzur Rahman
[Assign to me](#)

Due date Add due date

Labels Add labels

Parent Add parent

Sprint KR PHASE 3 SPRINT 3 +1

Story point estimate Add story points

Original estimate Add estimate

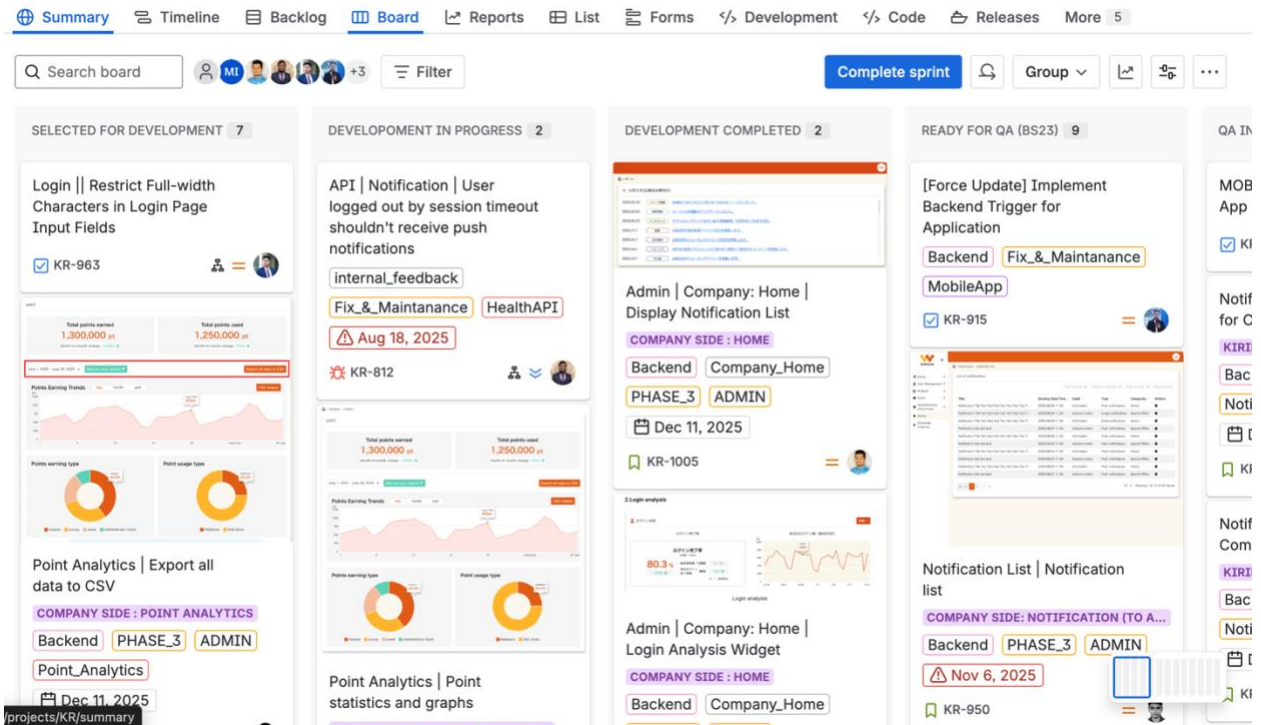
Time tracking No time logged

Fix versions None

Development Progress Add text

QA Progress Add text

- **Boards:** Visual boards allow teams to track task progress, manage backlogs, and conduct sprint planning efficiently.



- **Announcements and Updates:** Use dashboards, filters, or Confluence pages to share project updates and internal news.
- **Attachments:** Attach files, screenshots, or documents directly to issues for easy access and reference.
- **Email Notifications:** Automatic notifications are sent for issue of assignments, status changes, or comments, ensuring everyone stays informed.

Integrations and Repositories

- **Version Control Integration:** Integrate Jira with Git, Bitbucket, GitHub, or other repositories for development tracking and commit linking.
- **Smart Commits:** Developers can reference, transition, or close issues directly from commit messages using special syntax.
- **Repository Browser:** View commits, branches, and pull requests linked to Jira for issues for traceability between code and tasks.

Administration and Configuration

- **User Management:** Add, remove, or modify user accounts and manage permissions within Jira's user directory.
- **Authentication Settings:** Supports single sign-on (SSO), LDAP, and other authentication mechanisms for secure access.
- **Schemes and Configurations:** Reuse configurations like workflows, permission schemes, and notification settings across multiple projects.
- **Modules and Apps:** Enable or disable Jira features and Atlassian Marketplace apps according to project needs.
- **AI Assistant:** Jira has AI chatbot support to assist in finding out a issue or writing an epic or ticket description.

The screenshot displays the Jira Forms app interface within the 'Kirin Health' space. The sidebar on the left includes navigation options: Summary, Timeline, Backlog, Board, Reports, Forms (selected), and More. The main content area features a title 'The simple way to collect and track work requests' and a note about permissions. Below this, there are two cards: 'Submit a form' and 'Track requests'. The 'Submit a form' card is titled 'Capture key details and raise requests' and shows a form with fields for 'Summary', 'Status', 'Priority', and 'Due date'. The 'Track requests' card is titled 'Prioritize work on your board or list' and shows a Kanban board with columns for 'Summary', 'Status', 'Priority', and 'Due date'. On the right side of the interface, there is a chat window titled 'How can I help, Md.?' with a list of prompts: 'What work hasn't been picked up in a while?', 'What Jira issues are unassigned?', and 'Create a description template for user stories.' Below the prompts is a text input field with the placeholder 'Write a prompt, @someone, or use / for actions' and a button to 'Uses AI. Verify results.'

- **Jira Service Management:** Integrated SLA tracking for ITSM and customer support tickets.
- **Incident Management:** Priority escalation, on-call schedules, and automated alerts.
- **Advanced Roadmaps:** Visual planning of multiple projects, dependencies, and resource allocation.
- **Dependency Management:** Track blockers between issues across projects.
- **Bitbucket/GitHub/GitLab Integration:** View commits, branches, pull requests directly in issues.
- **CI/CD Integration:** Connect Jira issues to automated build/deployment pipelines.

Scalability & Cloud Benefits(premium)

- Jira Premium/Enterprise supports large organizations (thousands of users) with uptime SLA.
- Features like unlimited storage, archiving, and sandbox environments for testing workflows.
- Redmine is self-hosted and lacks native cloud-scale features unless you use a paid host.

What is Redmine?

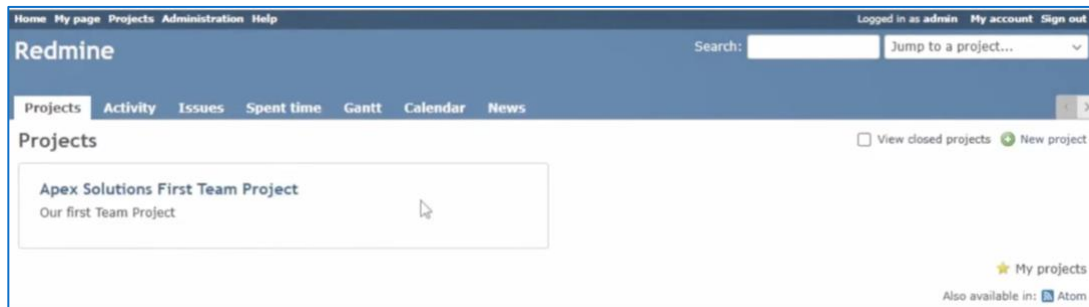
Redmine is an open-source project management and issue-tracking tool developed in Ruby on Rails. It was first released in 2006, and since then it has been used by several organizations seeking a free, customizable alternative to commercial project management platforms. Redmine supports the management of multiple projects, role-based access control, and various plugins that work to provide complete experience. Because it is open-source, users can host it on their own servers and modify its code to adequate it to their particular needs and requirements.

Redmine's interface is simpler and less visually dynamic compared to modern tools like Jira, but its flexibility and extensibility make it a preferred choice for teams that value control and self-hosting. It also supports a variety of version control systems such as Git, SVN, and Mercurial, making it suitable for software development teams.

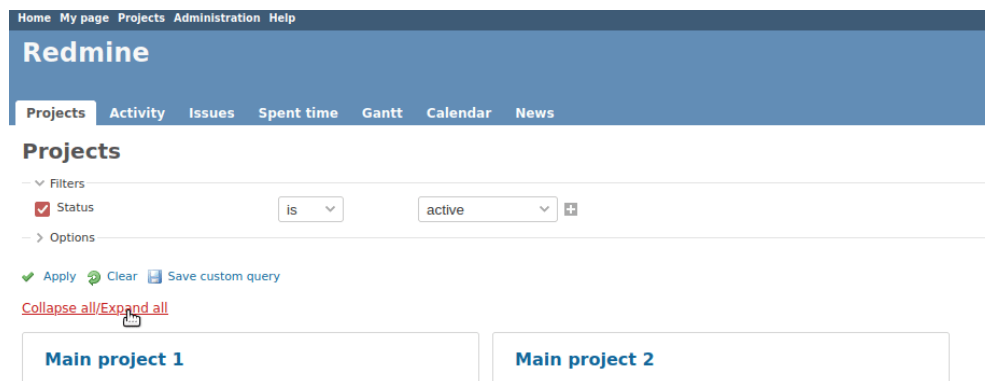
Redmine's Functionalities

Project Management Features

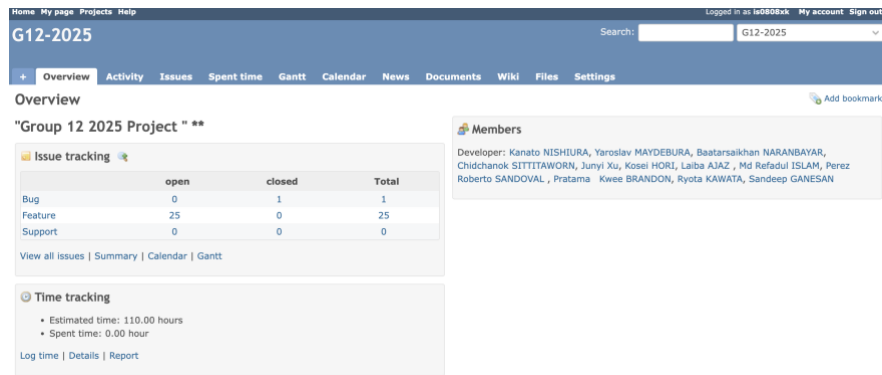
- **Create and Manage Projects:** You can create new projects, define their visibility (public or private), activate modules, and assign members.



- **Subprojects:** Redmine allows the creation of subprojects under a main project, helping organize large or complex work structures.



- **Project Overview:** Displays key information such as project description, activity summary, and enabled modules.



- **Versions or Milestones:** You can define project versions to track releases, stages, or goals.

The screenshot shows the 'G12-2025-Final Project' version creation form. The top navigation bar includes 'Home', 'My page', 'Projects', and 'Help'. A search bar is present with 'G12-2025-Final Project' entered. Below the navigation bar, the 'Roadmap' section is active, displaying the project name 'G12-2025-Final Project' and a search bar. The main content area is a form for creating a new version.

New issue

New category

New version

Log time

New wiki page

New file

Name *

Description

Wiki page

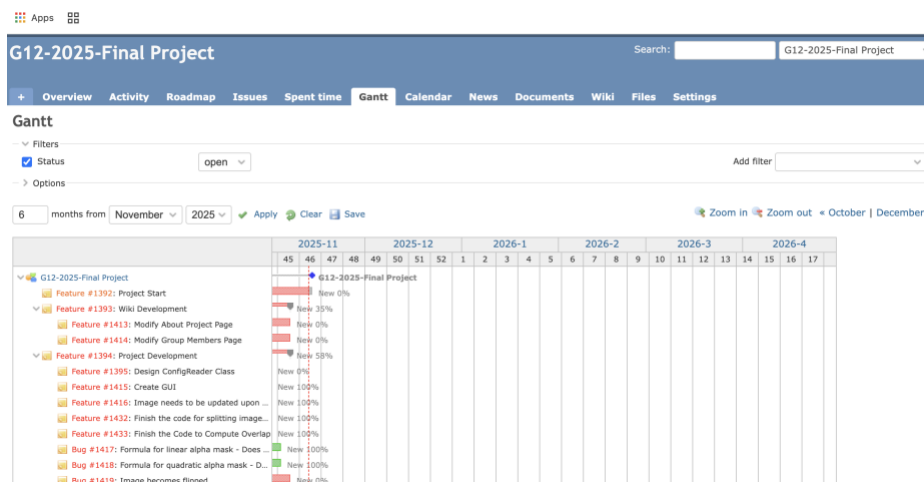
Due date yyyy/mm/dd

Sharing Not shared

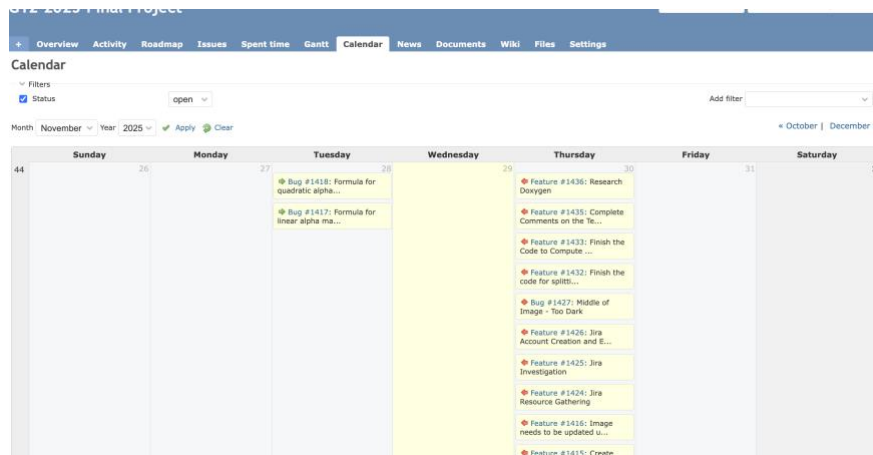
Default version ☐

Create

- **Gantt Chart:** A visual timeline that shows tasks, due dates, and project progress.



- **Calendar:** Displays issues and deadlines by date for scheduling and time management.



Issue and Task Tracking

G12-2025-Final Project

Search

G12-2025-Final Project

+ Overview Activity Roadmap Issues Spent time Gantt Calendar News Documents Wiki Files Settings

Issues

▼ Filters

Status

Options

open

Add filter

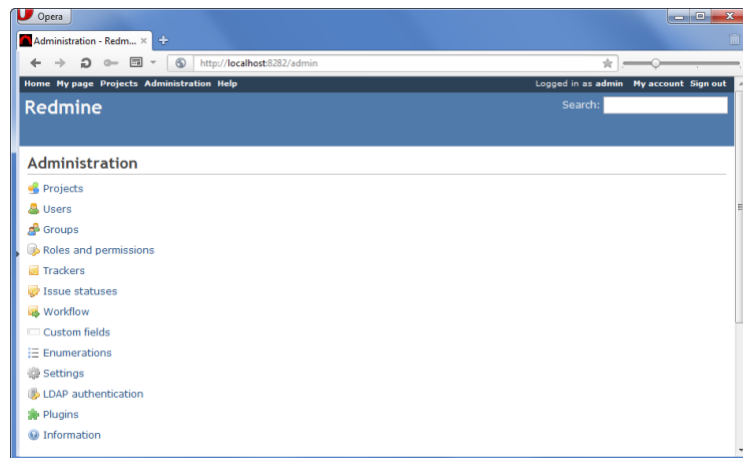
▼ New issue

✓ Apply # 🗑 Clear 📌 Save

#	Tracker	Status	Priority	Subject	Assignee	Updated	
1452	Feature	New	Normal	Polish Jira Report	Perrez Roberto SANDOVAL	11/06/2025 01:30 PM	...
1451	Bug	Resolved	Normal	Doxygen - Fix errors	Laiba AJAZ	11/06/2025 01:21 PM	...
1450	Feature	New	Normal	Doxygen - Generate based on Project Template	Kosel HORI	11/06/2025 11:03 AM	...
1447	Feature	New	Normal	UML update - added two classes	Junyi Xu	11/04/2025 07:00 PM	...
1442	Feature	New	High	Add - Video Functionality	Beatsaikh NARANBAYAR	10/30/2025 03:37 PM	...
1440	Feature	New	Normal	UML update - Video	Junyi Xu	10/30/2025 02:41 PM	...
1439	Feature	New	Normal	UML Update - add GUI	Pratama Kwee BRANDON	10/30/2025 02:40 PM	...
1436	Feature	New	Normal	Research Doxygen	Laiba AJAZ	10/30/2025 02:22 PM	...
1435	Feature	New	Normal	Complete Comments on the Template	Kosel HORI	10/30/2025 02:13 PM	...
1434	Feature	New	Normal	Doxygen	Kosel HORI	11/06/2025 11:03 AM	...
1433	Feature	New	High	Finish the Code to Compute Overlap	Chidchanok SITTITAWORN	10/30/2025 02:07 PM	...
1432	Feature	New	High	Finish the code for splitting images in half	Chidchanok SITTITAWORN	10/30/2025 02:05 PM	...
1431	Feature	New	Normal	Develop Final Report	Perrez Roberto SANDOVAL	11/10/2025 10:11 PM	...
1428	Feature	New	Normal	Comparison between Jira and Redline	Perrez Roberto SANDOVAL	11/10/2025 10:11 PM	...
1427	Bug	New	High	Middle of Image - Too Dark	Kanata NISHIURA	11/03/2025 01:59 PM	...
1426	Feature	New	Normal	Jira Account Creation and Experimentation	Perrez Roberto SANDOVAL	10/30/2025 02:00 PM	...
1425	Feature	New	Normal	Jira Investigation	Md Refadul ISLAM	10/30/2025 02:02 PM	...
1424	Feature	New	Normal	Jira Resource Gathering	Md Refadul ISLAM	10/30/2025 01:58 PM	...
1423	Feature	New	Normal	Jira Research	Perrez Roberto SANDOVAL	11/10/2025 10:11 PM	...
1419	Bug	New	High	Image becomes Ripped	Beatsaikh NARANBAYAR	10/30/2025 11:28 AM	...

- **Issue Creation and Management:** Create, assign, and track issues such as bugs, tasks, or feature requests.
- **Issue Statuses:** Define and manage the different statuses (e.g., New, In Progress, Resolved) used to track issue progress.
- **Custom Fields:** Add personalized fields to issues, such as “Customer name” or “Complexity level.”

- **Priorities:** Customize and assign issue of priorities like High, Normal, or Low.
- **Trackers:** Classify issues into types such as Bug, Feature, or Support.



- **Workflow Customization:** Define which transitions between statuses are allowed for each role.

Current status	New	Assigned	Resolved	Feedback	Closed	Rejected
New	☐	☐	☒	☐	☐	☐
Assigned	☐	☐	☒	☒	☐	☐
Resolved	☐	☒	☐	☒	☒	☐
Feedback	☐	☒	☒	☐	☒	☐
Closed	☐	☐	☐	☐	☐	☐
Rejected	☐	☐	☐	☐	☐	☐

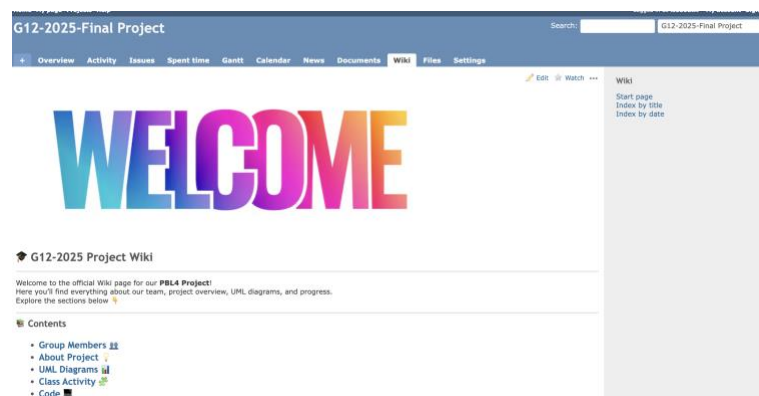
- **Time Tracking:** Record time spent on specific issues to track work hours or prepare time reports.

- **Issue Relations:** Link issues using relationships like “blocks,” “duplicates,” or “relates to.”

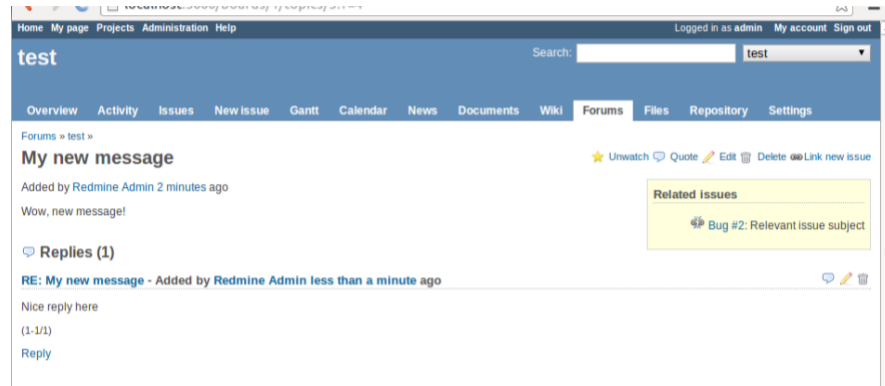
Date	User	Activity	Issue	Comment	Hours
11/18/2025	Perez Roberto SANDOVAL	Development	Feature #1431: Develop Final Report		4.00
11/18/2025	Perez Roberto SANDOVAL	Design	Feature #1430: Comparison between Jira and Redline		4.00
11/06/2025	Latifa AJAZ	Development	Feature #1450: Devigen - Generate based on Project Template		2.00
11/06/2025	Kosel HORI	Development	Feature #1450: Devigen - Generate based on Project Template		2.00
11/06/2025	Kosel HORI	Development	Bug #1451: Devigen - Fix errors		5.00
11/04/2025	Latifa AJAZ	Development	Bug #1451: Devigen - Fix errors		5.00
11/04/2025	Janyl Xu	Design	Feature #1447: URL update - added two classes		3.00
10/30/2025	Sandeep GANESAN	Development	Bug #1427: Mobile app Image - Too Dark	Fixed by Karato	1.00
10/30/2025	Kosel HORI	Development	Feature #1434: Devigen		5.00
10/30/2025	Latifa AJAZ	Development	Feature #1434: Devigen		2.00
10/30/2025	Kosel HORI	Development	Feature #1436: Research Devigen		2.00
10/30/2025	Latifa AJAZ	Development	Feature #1430: Complete Comments on the Template		4.00
10/30/2025	Kosel HORI	Development	Feature #1430: Complete Comments on the Template		4.00
10/30/2025	Latifa AJAZ	Development	Feature #1436: Research Devigen		4.00
10/30/2025	Hd Refdul ISLAM	Development	Feature #1423: Jira Research		6.00

Collaboration and Communication

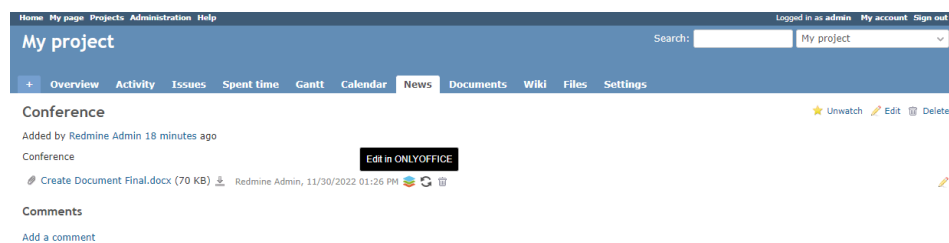
- **Wiki:** A collaborative documentation space within each project, ideal for technical documentation or meeting notes.



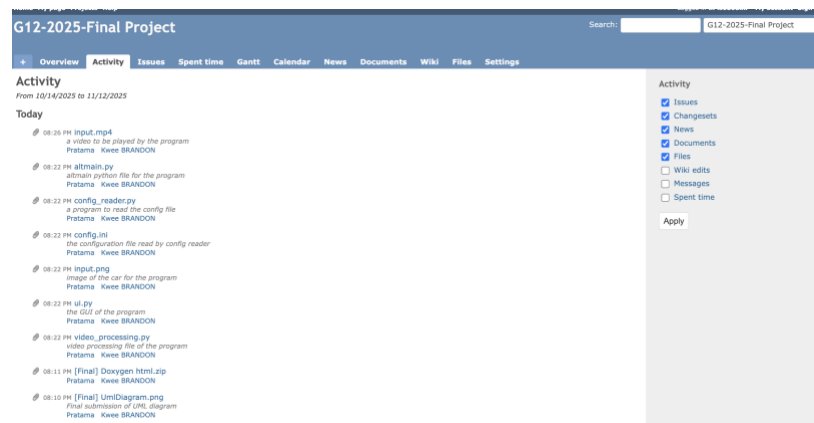
- **Forums (Discussion Boards):** Allow team members to create discussion topics and reply to others.



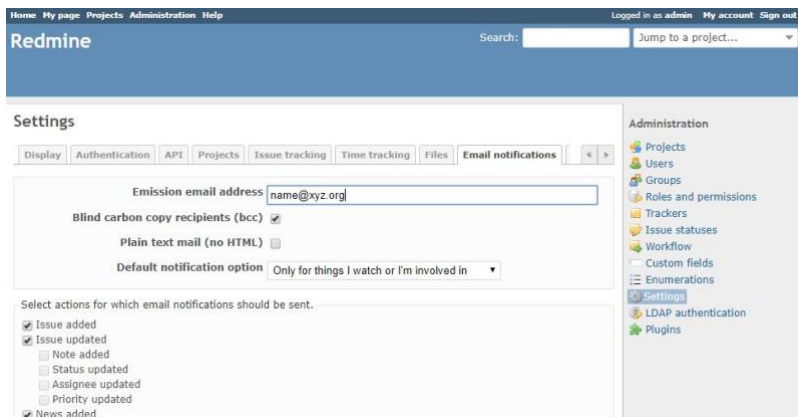
- **News Section:** Used to post project announcements, updates, or general news.



- **Activity Feed:** Displays all recent project activities such as issue updates, comments, and commits.



- **Attachments:** Upload and attach files to issues, wiki pages, and documents.
- **Email Notifications:** Automatically send emails when issues are updated, assigned, or resolved.

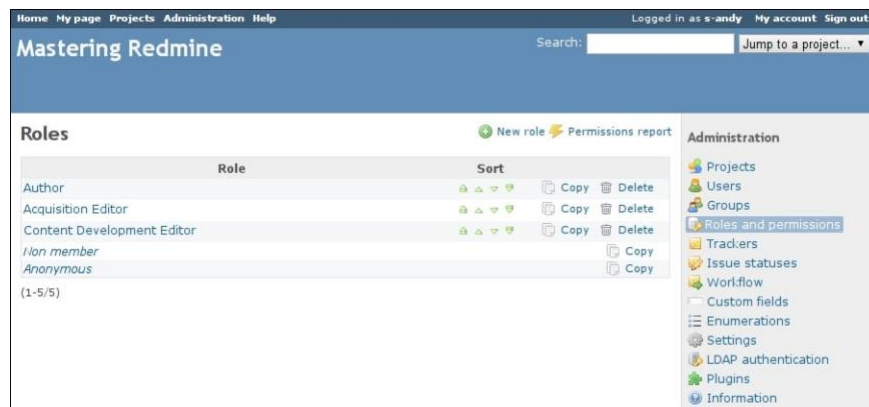


Integrations and Repositories

- **Version Control Integration:** Connect Redmine to Git, Subversion, Mercurial, CVS, or Bazaar repositories for source code management.
- **Automatic Commit Linking:** Allows referencing or closing issues directly from commit messages.
- **Repository Browser:** View files, diffs, and commit history directly from Redmine.
-

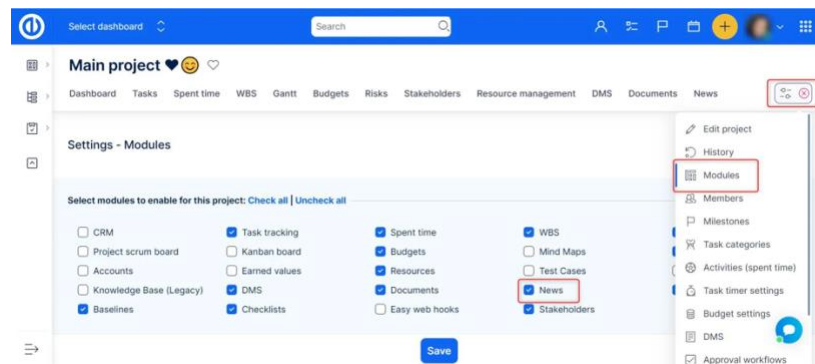
Administration and Configuration

- **User Management:** Add, modify, or remove users and manage their access levels.
- **Roles and Permissions:** Define user roles (Manager, Developer, Reporter, etc.) and assign permissions for each.



- **Authentication Settings:** Configure login requirements and authentication methods (e.g., LDAP).
- **Enumerations:** Edit default lists such as priorities, time entry activities, or document categories.

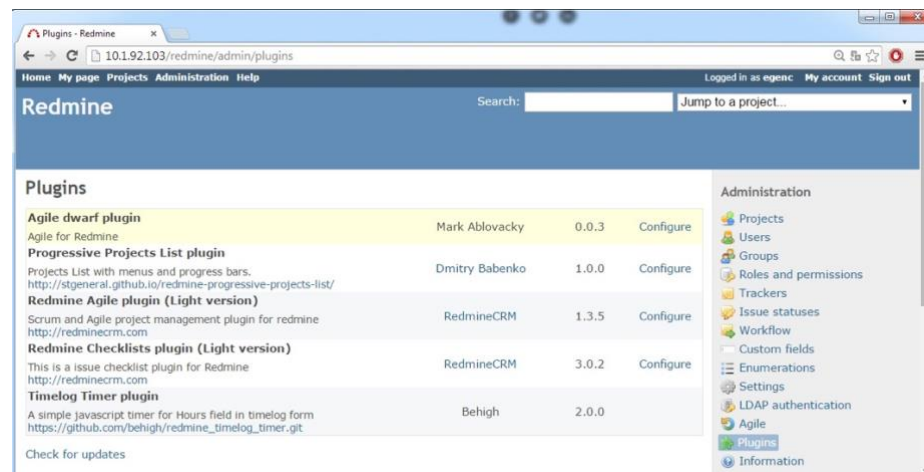
- **Modules Activation:** Enable or disable specific project modules like Wiki, Gantt, or Forums.



(The image was taken from easy Redmine; however the functionality and style are maintained)

Plugins and Extensions

- **Plugin Installation:** Extend Redmine's capabilities with community-developed add-ons such as Agile boards or CRM tools.
- **Theme Customization:** Change the appearance of Redmine using themes for better UI design.



Jira vs Redmine

As previously stated in this document, both Jira and Redmine are software tools that are focused on aiding companies and project managers to better administer the progress of said projects, by providing different tools and visualization functionalities.

However, putting the general characteristics of functionalities aside, each platform has its own individual characteristics. On the one hand, there are several aspects where they differ, but in the other hand, they share many other qualities. Therefore, the following table shows, explains, and compares the characteristics of each in more detail.

Category	Jira (Atlassian)	Redmine (Open Source)
General Description	Commercial project and issue tracking tool, focused on Agile software development.	Free, open-source web application for project and issue tracking, built on Ruby on Rails.
Deployment / Hosting	Cloud (Atlassian-hosted) or Data Center (self-hosted enterprise).	Self-hosted by default; optional managed hosts (Easy Redmine, Planio).
Pricing	Subscription-based (per user/month). Free for small teams under certain limits.	Free (GPL license). Only hosting, maintenance, and optional plugin costs.
Ease of Setup	Very easy for Cloud; automatic updates.	Manual installation and server maintenance are required.
User Interface	Modern, intuitive UI with drag-and-drop boards and dashboards.	Functional but dated UI; can be improved with themes and plugins.
Performance	Optimized for Cloud performance and scalability.	Lightweight and fast for small teams; depends on hosting resources.
Customization	Highly customizable via configuration, marketplace apps, and REST API.	Extremely customizable at code level; open source allows deep modification.
Agile Support	Built-in Scrum and Kanban boards, sprints, backlog, burndown, and velocity charts.	Requires Agile plugins (e.g., Redmine Agile, Easy Redmine). Limited native support.
Issue Types	Tasks, Stories, Bugs, Epics, Sub-tasks; customizable with unique workflows.	Trackers (e.g., Bug, Feature, Support); customizable but less flexible by default.
Workflows	Graphical workflow designer with conditions, validators, and post-functions.	Configurable per role and tracker, but editing is text-based; no visual designer.
Search & Filters	Advanced search with JQL (Jira Query Language).	Basic search and filtering; can be enhanced by plugins.
Reporting & Dashboards	Comprehensive dashboards, burndown, velocity, cumulative flow, control charts.	Basic Gantt chart, calendar, and issue lists; more reporting via plugins.
Automation	Built-in rule engine (triggers, conditions, actions) with UI.	Limited automation; requires plugins or scripts.
Integrations	Strong ecosystem: Confluence, Bitbucket, Slack, GitHub, GitLab, Teams, etc.	Integrations available via plugins or APIs; quality varies.
API Support	REST API, webhooks, and extensive documentation.	REST and XML APIs available; smaller ecosystem.

Plugins / Marketplace	3,000+ official Marketplace apps (test management, Gantt, time tracking, etc.).	Hundreds of community plugins; open source, variable quality.
Security / Permissions	Enterprise-grade security, SSO, audit logs, project roles, issue security levels.	Role-based permissions, LDAP/SSO via plugins; depends on hosting security.
Scalability	Scales to thousands of users; Data Center edition for enterprise use.	Scales well for small-to-medium teams; large instances require optimization.
Time Tracking	Built-in time tracking and logging; advanced via add-ons.	Built-in time tracking; supports spent time reports.
Notifications / Collaboration	Email, in-app, and chat notifications; mentions with “@user”.	Email notifications, watchers, and mentions (with plugin).
Roadmaps	Basic (Cloud Standard) and Advanced Roadmaps (Premium/Enterprise).	Basic Gantt chart; advanced roadmaps via plugins.
Mobile App	Official Atlassian mobile app (iOS, Android).	Third-party mobile apps; not official.
Documentation & Learning Support	Extensive official docs, Atlassian University, community forums.	Community wiki, user forums, external guides.
	24/7 Atlassian support for paid tiers.	Community support; optional paid support from vendors.
Compliance / Security Certifications	SOC2, ISO 27001, GDPR compliant (for Cloud).	Depends on self-hosting setup; no official certifications.
Typical Users	Agile software teams, IT departments, large enterprises.	SMEs, developers, academic projects, teams wanting open-source control.
Strengths	Polished UI, rich Agile features, extensive integrations, automation, enterprise ready.	Free, open-source, customizable, lightweight, self-hosted, low cost.
Weaknesses	Pay can be complex for beginners, with less control in Cloud.	Dated UI, plugin dependency, requires maintenance and technical setup.
Best Use Cases	Agile teams need cloud-based collaboration, reporting, and automation.	Teams need a free, self-hosted, customizable solution with technical expertise.
Migration Path	Tools available for importing from Redmine and CSV; well-documented.	Manual or plugin-based import/export; more complex migration to Jira.